

# 2015



NIAGARA FALLS  
PUBLIC LIBRARY

# Annual Report

440,000  
in person  
VISITS



6,365,008  
virtual VISITS



3,120  
new  
CARDHOLDERS



599,173 items BORROWED



1,540  
PROGRAMS

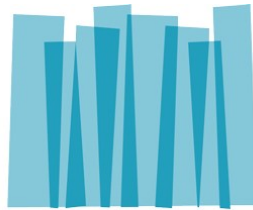


112,268  
WIFI  
sessions



66,696  
questions  
ANSWERED

# 2015



# Annual Report

## NIAGARA FALLS PUBLIC LIBRARY

### Library Board

Barb Ness, Chair	Anne Andres-Jones
Brad Peters, Vice Chair	Eris Sheridan
Frank Franze	John Stamp
Qingyi (Ken) Su	John Anstruther
Councillor Carolyn Ioannoni	

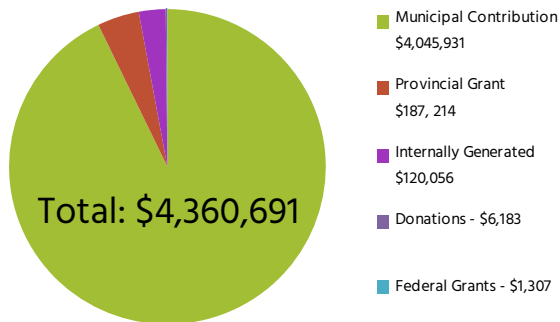
### New in 2015

- New Five Year Strategic Plan
- Art Digitization Project
- Complete Operational Reorganization
- First Niagara Falls StoryWalk®

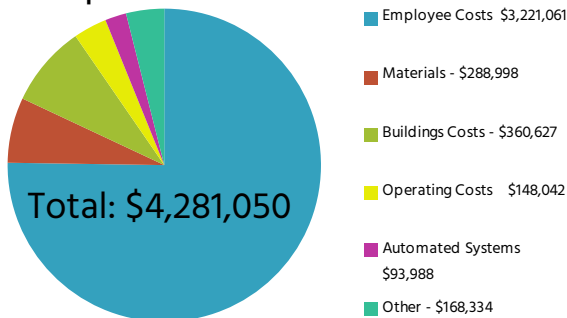
### Senior Staff

- CEO/Chief Librarian - Monika Seymour
- Customer Service, Manager - Susan DiBattista
- Library Service Spaces, Manager - Chris Dunn
- Information Resources and Connections, Manager - Andrew Porteus
- Community Development and Programming, Manager - Laura Shtern

### Revenue



### Expenditures\*



\*Unaudited accounts

### Staff Milestones

**Retirees**  
 Judy Racey  
 Sharree Eidt  
 Carol Cowlshaw

#### 30 Years

Jackie Lynn McIntosh  
 Tina Peter

#### 25 Years

Lisa Tiller  
 George Chong

#### 15 Years

Donna Bedore  
 Antoinette Bortolon  
 Janice Caird  
 Cathy Grayley  
 Josie MacLean  
 Cyndi Welz

### Donors

The Library recognises all who made donations to the Tree of Knowledge in 2015.

Paul Baillie	R. Haun	Ruth McQuade
Evelyn Camp	Mary R. Hesser	Rotary Club of Niagara Falls Sunrise
Chippawa Lionesses Club	L. Holden	Rose Sottie
D. Glaves	Lundy's Lane Historical Society	Helen Titley