



# Annual Report



2011

## Mission Statement

To be an informational, educational, cultural and recreational resource valued by the Niagara Falls community as a vital asset enhancing the quality of life by providing free and equitable access to information.



## Highlights

Renovations to our LaMarsh meeting room included a new Projection unit and AV system which enhances the programs we are able to provide and offers up to date equipment to our user groups. New seating is more comfortable, too. *Staff have been allocated to plan and facilitate more programs for adults.*

In January, NFPL joined the consortium of public libraries offering downloadable Ebooks through Overdrive and the Southern Ontario Library Services. Demand skyrocketed as did the request for assistance in learning how to use this new platform. We continue to add new titles and offer tutorials in using eReaders. Basic computer courses are also offered throughout the year.

Upgrades to the online catalogue, and the addition of new subscription databases, allow us to send out automatic alerts and e-newsletters to patrons who have subscribed to this service - informing them of new materials which meet their interest profile. We are also now publishing a library newsletter "Illuminations" to spotlight our programs and services.

Staff and public appropriately attired, joined together to celebrate the Royal Wedding on April 29 with a street party – beginning at 5am, we watched the ceremony live from London and enjoyed a British breakfast & tea!

In June, Chris Van Alsburg , 2 time Caldecott award winning author launched his new book "Queen of the Falls" – the story of Annie Taylor; at our library.

Demand for our preschool literacy programs continues to grow. Our library was selected to be part of a study sponsored by the Federation of Ontario Public Libraries and researchers from OISE to measure outcomes of public library based literacy programs targeted at preschoolers. The results are due in 2012 – but we know our programs were rated some of the best!

*We look forward to continuing our efforts to be a community hub, a place to gather that is relevant and accessible to all.*

## Typical Week

People entering the library	11,538
Electronic visits	144,608
Material used in-library	4,223
Reference Questions	2,016
Online database use	137,608

## Activities & Resources

Active Borrowers	43,656
Circulation (materials borrowed)	727,483
Interlibrary Loans -items borrowed	2,752
-items lent	3,448
Programs offered	1,458
Program attendance	26,041
Circulating Materials owned	304,464

## Financial Summary (subject to audit)

Revenue	(dollars)
Municipal operating funds	3,729,724
Municipal debentures	121,561
Provincial grant	167,480
Federal Grants	12,423
Receipts	145,930
Donations	6,160
	<hr/>
	4,183,278

Expenditures	(dollars)
Salaries & benefits	3,044,212
Library Materials	305,865
General expenses	242,821
Maintenance & utilities	247,118
Debentures	121,561
Rent	82,155
Insurance	48,669
Transfer to reserves/capital	90,871
	<hr/>
	4,183,278

The Niagara Falls Public Library serves a population of 82,997 residents (2011) at its 4 Libraries, offering regular service a total of 218.5 hours per week.

The Library is funded by the City of Niagara Falls and the Ontario Ministry of Culture.

A special grant was received in 2011 from the Community Access Program – Industry Canada for the provision of Public Internet Access.

The library thanks all donors who contributed in 2011.

# 2011

# 2011

## Library Staff

Chief Librarian

*Monika Seymour*

Childrens Services

*Inge Saczkowski*

Public Services

*Susan Di Battista*

Reference Services

*Andrew Porteus*

Technical Services

*Janet Martin*

Systems Administrator

*Jan Leak*

Branch Libraries

*Carrie Chiamonte*

Acquisitions & Adult Services Librarian

*Ashleigh Last*

Librarians

*Cathy Roy, Darlene Kornya*

Buildings & Property

*Keith Muma*

Executive Secretary

*Ruth Smith*

## Library Board

2011-2015

Carman G Dix, Chair

Barbara Ness, Vice-Chair

Dino Fazio

Frank Franze

Carolynn Ioannoni, Councillor

Anne Andres-Jones

Brad Peters

Eric Sheridan

Louis Visentin

*A new Library Board was appointed  
in May, 2011.*



## Staff Service Awards & Retirements

**25 years of Service** – Judy Racey **15 years of Service** – Jan Leak & Ruth Smith

**Retirees** – Judy Bauer , Pat Ward

*We gratefully acknowledge our staff. In a rapidly changing and technological world, they continue to offer a personal touch.*

## Locations

Victoria Avenue Library

4848 Victoria Avenue

Niagara Falls, ON L2E 4C5

905-356-8080

Community Centre Branch

7150 Montrose Road

Niagara Falls, ON L2H 3N3

905-371-1200

Stamford Centre Branch

3643 Portage Rd N

Niagara Falls, ON L2J 2K8

905-357-0410

Chippawa Branch

3763 Main Street

Niagara Falls, ON L2G 6B3

905-295-4391