

## 2009 FINANCIAL SUMMARY

Operating Budget (Subject to audit)

### REVENUE

Municipal operating funds	3,691,306
Municipal debenture funds	121,589
Provincial grant (per household)	157,058
Federal grants	2,101
Library receipts	132,803
Donations	9,595
Other	98,485
	<u>\$ 4,212,937</u>

### EXPENDITURES

Salaries & benefits	2,909,674
Library materials	403,550
General expenses	126,459
Maintenance, utilities	274,325
Debentures	121,589
Rent	75,542
Insurance	45,540
Transfer to reserves/capital	182,481
	<u>4,139,160</u>
Surplus as of Dec 31/09	<u>73,777</u>
	<u>\$ 4,212,937</u>

The Niagara Falls Public Library serves a population of 83, 184 residents (2008) at its 4 Libraries, offering regular service a total of 218.5 hours per week.

The Library is funded by the City of Niagara Falls and the Ontario Ministry of Culture. A special grant was received from the Community Access Program – Industry Canada for the provision of Public Internet Access.



# ANNUAL REPORT



## NIAGARA FALLS PUBLIC LIBRARY BOARD

Carman G Dix, Chair  
Nancy Eidt, Vice-Chair  
Dino Fazio  
Councillor Shirley Fisher  
Michael B Kloss (Jan 07-July 09)  
Blake McIntyre (May 04-Aug 09)  
Renni Piscitelli  
Guy Prata (May 96-Feb 09)  
Ken Smith  
Anne Andres-Jones (Sept 09-)  
Barbara Ness (Sept 09-)  
Eric Sheridan (Sept 09-)

## LIBRARY LOCATIONS

Victoria Avenue Library  
4848 Victoria Avenue,  
Niagara Falls, ON L2E 4C5  
905-356-8080

Community Centre Branch,  
7150 Montrose Road,  
Niagara Falls ON L2H 3N3  
905-371-1200

Stamford Branch - Town and Country Plaza,  
3643 Portage Road,  
Niagara Falls ON L2J 2K8  
905-357-0410

Chippawa Branch  
3763 Main Street,  
Niagara Falls ON L2G 6B3  
905-295-4391



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### ***2009 was a year of transition***

On May 31, 2009, Joe Longo retired as Chief Librarian. He worked for the Library for 25 years, beginning in July 1984 as the Deputy Chief Librarian. He was appointed Chief Librarian in March 1993, and during his tenure the Niagara Falls Public Library system was automated, and with the advent of the Internet, our library website was created and subsequently became one of Ontario's largest and most used historic digital collections. In 2005, he opened the Community Centre Branch library in the City's new McBain Centre. Joe's perseverance and dedication has contributed immensely to our library and community and we wish him well in the next "chapter" of his life.

Our former Public Service Manager, Monika Seymour became Chief Librarian, and was replaced by Susan DiBattista, who came to us from the St Catharines PL.

### ***The torch has been passed on – but the commitment to excellent service continues***

#### **Staff Service Awards**

*25 years of Service* – Joe Longo

*20 years of Service*- Louise Montgomery

Pat Ward  
Sandy Durdan  
Judy Racey

*15 years of Service* - Bob Bedore

Thanks to all staff for their efforts and dedication in 2009.

#### **Mission Statement**

To be an informational, educational, cultural and recreational resource valued by the Niagara Falls Community as a vital asset enhancing the quality of life by providing free and equitable access to information.

[nfpl@nflibrary.ca](mailto:nfpl@nflibrary.ca)

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### **LIBRARY HIGHLIGHTS**

What is your library service worth to you? A Value Calculator was added to our website to illustrate the dollar value of a family visit to the library. By selecting the services used, one gets a good picture of the economic worth of using the Library.

Overall Circulation and Program Attendance numbers increased again in 2009, setting new records. 734,617 items were borrowed. That's a system wide increase of 6% over 2008. Program attendance increased and all ages took part in the variety of offerings. Our Big Screen Tuesdays has become a popular event, screening recent release films in our LaMarsh Room. Introductory Computer classes in our Computer Lab continue to be requested. The Philosophers Café offers a monthly discussion forum on a variety of themes. A presentation on Home Staging and other Financial Planning seminars were also presented.

Travelling Tales takes library staff out into the community to daycares and Ontario Early Years centres to offer our high quality programmes. Our continued commitment to literacy and community partnerships again produced a wonderful Family Literacy Event with over 900 participants.

All staff received the Customer Service Standards training mandated for AODA compliance, as we strive to provide service for all in our community.

[www.nflibrary.ca](http://www.nflibrary.ca)

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### **STAFF**

Chief Librarian Joe Longo (March 93-May 31 2009)  
Monika Seymour (June 1, 2009- )  
Childrens Services Inge Saczkowski  
Public Services Monika Seymour  
Susan Di Battista (Aug 1, 2009- )  
Reference Services Andrew Porteus  
Technical Services Janet Martin  
Systems Administrator Jan Leak  
Branch Libraries Carrie Chiaramonte  
Adult Book Selection Kathy Barker  
Librarian Cathy Roy  
Buildings & Property Keith Muma  
Executive Secretary Ruth Smith  
Visual Arts Stephen Chapman

#### **Typical Week 2009**

People who entered the library 11004  
Electronic visits 73514  
Materials used in- library 5669  
Reference questions 2288  
Use of electronic databases 66089

#### **Library Resources**

Number of active Borrowers 40448  
Circulation (materials borrowed) 734,617  
Interlibrary loans - items borrowed 3001  
items loaned 2759  
Programs offered 1725  
Program attendance 25323  
Circulating Books owned 290,487