

FOR IMMEDIATE RELEASE:

## Spring into New Hours at the Niagara Falls Public Library

The Niagara Falls Public Library (NFPL) is excited to announce changes to our hours of operation, **effective April 30, 2018**. The new hours will offer more consistency and access to services across all branches in the City. The following hours will begin April 30, 2018:

### Victoria Avenue Library and Community Centre Library

Monday - Thursday 9:00 am - 8:00 pm  
Friday & Saturday 9:00 am - 5:00 pm

### Stamford Centre Library

Monday & Thursday 9:00 am - 8:00 pm  
Tuesday & Wednesday 9:00 am - 5:00 pm  
Friday & Saturday 9:00 am - 5:00 pm

### Chippawa Library (Hours remain the same)

Monday 1:30 pm - 8:00 pm  
Wednesday 10:00 am - 8:00 pm  
Friday 10:00 am - 5:00 pm  
Saturday 10:00 am - 3:00 pm

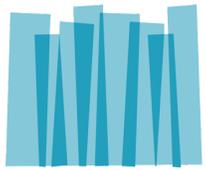
Community Centre Library and Stamford Centre Library will open earlier with a new 9:00 am opening. Victoria Avenue Library will close earlier with a new 8:00 pm closing. All 5:30 pm closing times at NFPL locations will change to 5:00 pm. All other hours will remain the same.

These hours will offer more consistency and be in effect year-round at NFPL, which is a change from the library's traditional schedule of reduced hours over the summer.

NFPL CEO/Chief Librarian Alicia Subnaik Kilgour discussed the reasons for the new operating hours. "We conducted public and staff surveys, and analyzed statistics about our hours last year. In response to the results, we're providing more consistency across the library system between open and closing hours. We also recognize that many customers want to visit our libraries in the evenings during the summer, so we have adjusted our hours accordingly."

In addition to new operating hours, pilot projects of extended Friday hours from 5:00 - 8:00 p.m. and Sunday hours from 11:00 a.m. - 3:00 p.m. will be tested at the Community Centre Library throughout May and June 2018.

Manager of Customer Service Susan DiBattista said "We're very excited to test these additional hours. We hope that customers who can't visit our libraries during our regular operating hours will stop by and discover Community Centre Library during the pilot project hours."



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Library staff will be actively seeking customer feedback from these pilot projects as one factor in determining whether these extra hours become a permanent part of NFPL's hours in 2019.

Additional pilot projects will run during the same time frames on Friday evenings and Sundays at Community Centre in September and October 2018, as well as at Victoria Avenue on Sundays from 11:00 a.m. - 3:00 p.m. in mid-October through December 2018.

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**FOR MORE INFORMATION:**

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