



ANNUAL REPORT

446,706 in person visits

40,192 active cardholders



2,564 programs
52,550 attendees

items borrowed 505,941

The Niagara Falls Public Library is a free, inclusive community space open to all.

Residents of the City of Niagara Falls are invited to register for a free library card to access all of our resources, both physical and digital.

The Niagara Falls Public Library dates back to 1878, and today has four library locations serving the City of Niagara Falls - Victoria Avenue library, Stamford Centre library, Community Centre library and Chippawa library as well as a NovelBranch library vending machine at the Gale Centre.

Please visit our website at my.nflibrary.ca for more information.

51,925 questions answered

WIFI sessions 121,661

62,503 computer sessions

website visits 458,800



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NEW in 2019

Received Canadian Internet Registration Authority (CIRA) grant funding to "improve digital literacy, internet infrastructure, access and online services"

Received the Department of Canadian Heritage's Aboriginal Languages Initiative (ALI) component of the Aboriginal Peoples' Program (APP) Grant for the Haudenosaunee Language Program

Implemented RFID technology system wide

Implemented system wide 7-day service

LIBRARY board

- | | |
|------------------------------|------------------|
| Anne Andres-Jones, Chair | Barb Ness |
| John Anstruther, Vice-Chair | Kevin Letourneau |
| Councillor Carolynn Ioannoni | Lynn Ravesi |
| Kathy Tsiantoulas | Tim Tredwell |

STAFF milestones

- | | |
|------------------------|----------------------|
| 25 years Bob Bedore | 15 years Gigi Sonier |
| 15 years Maria Galindo | 15 years Jodi Szoke |
| 15 years Dave Styles | |

RETIREMENTS

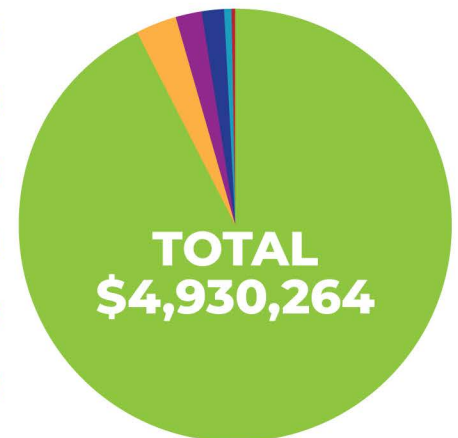
- | | |
|-------------------|-----------|
| Hollie Carruthers | Gail Last |
| Gigi Sonier | |

DONORS of \$100 or greater

- | | |
|----------------|---|
| D. Lois Holden | Giura Paint & Wallpaper Ltd. |
| R & P Sottile | Walter Lord Charest |
| R.A. Hagedorn | Tuesday Morning Big Book Study |
| N & L. Lisi | District 14 Retired Teachers of Ontario |
| J. Anstruther | Drs. L. Fiorentino & K. Evans |
| K. Badovinac | Romancing The Falls - Freya Barker |
| B. Ciupa | |

REVENUE*

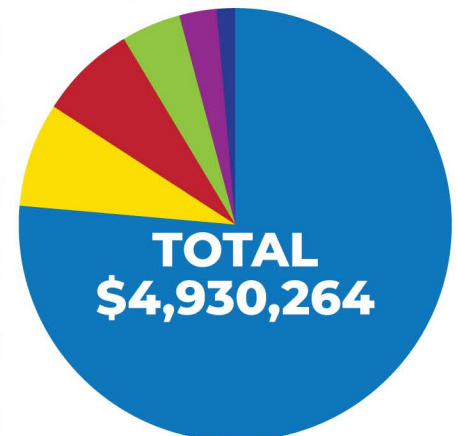
- municipal contribution
- provincial grants
- internally generated
- federal grants
- operating surplus transfer
- donations



*unaudited accounts

EXPENSES*

- employee costs
- facilities
- books, e-media & other materials
- operating costs
- supplies, admin & programming
- transfer to capital



*unaudited accounts