



ANNUAL REPORT

426,608 in person visits
virtual visits **7,744,697**

4,125 new
cardholders



2,046
programs
30,552
attendees

items
borrowed **498,409**

58,339 questions
answered

WIFI
sessions **104,567**

55,299 computer
sessions





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LIBRARY board

- | | |
|--|---|
| Barb Ness, Chair | Frank Franze |
| Anne Andres-Jones, Vice Chair | Kevin Letourneau |
| Karl Dockstader | John Stamp |
| Councillor Carolynn Ioannoni | John Anstruther |
| Eric Sheridan
(partial year, resigned March 15) | Kathy Tsiantoulas
(partial year, joined June 20) |

NEW in 2018

New Hours! Year-round, consistent hours including 7-Day Service

Opening of the Teen Space at Victoria Avenue Library

Reciprocal Borrowing with Pelham, Welland, Fort Erie and Niagara-On-The-Lake Public Libraries

STAFF milestones

- | | |
|---|------------------------------|
| 30 years Carrie Bosco | 15 years Jackie Henry |
| 30 years Heather Rodman
(c. 2015) | 20 years Cathy Roy |

RETIREMENTS

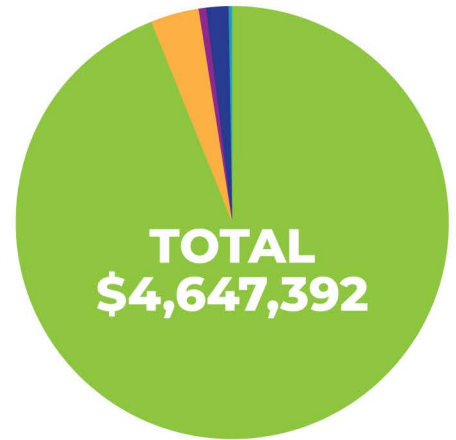
- | | |
|----------------|----------------|
| Darlene Kornya | Trish Perugino |
| Josie MacLean | Sandy Durdan |

DONORS of \$100 or greater for 2018

- | | | |
|---------------|---------------------|--------------------------------------|
| Diane Ewen | Walter Lord Charest | Tuesday Morning Big Book Study |
| E. Wasylowich | Helen A. Titley | Giura Paint & Wallpaper Ltd. |
| Rose Sottile | John Anstruther | Chippawa Lioness Club |
| Beth Jones | D. Lois Holden | Brock University Faculty Association |

REVENUE*

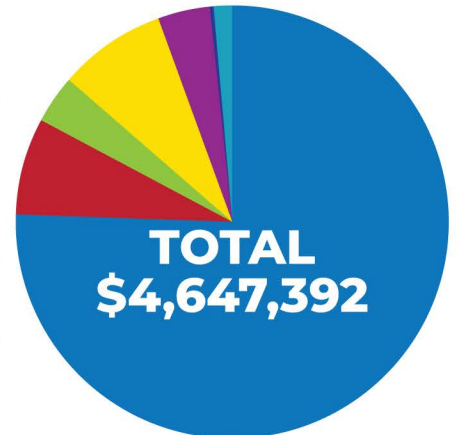
- municipal contribution \$4,369,764
- provincial grants \$168,628
- federal grants \$29,079
- internally generated \$75,110
- donations \$4,812



*unaudited accounts

EXPENSES*

- employee costs \$3,524,903
- books, e-media & other \$335,834
- supplies \$164,837
- facilities \$374,832
- operating costs \$179,966
- to capital/reserves \$11,000
- other \$55,020



*unaudited accounts