

2013

Library Staff

Chief Librarian

Monika Seymour

Childrens Services

Inge Saczkowski

Public Services

Susan Di Battista

Reference Services

Andrew Porteus

Technical Services

Janet Martin

Systems Administrator (Acting)

Chris Dunn

Branch Libraries

Carrie Chiaramonte

Acquisitions & Adult Services Librarian

Ashleigh Last

Librarians *Cathy Roy, Darlene Kornya*

Buildings & Property *Dave Styles*

(Keith Muma retired August)

Executive Secretary *Ruth Smith*

Library Board

2011-2015

Carman G. Dix, Chair

Barbara Ness, Vice-Chair

Dino Fazio

Frank Franze

Carolynn Ioannoni, Councillor

Anne Andres-Jones

Brad Peters

Eric Sheridan

Louis Visentin



Staff Service Awards & Retirements

25 years of Service – Carrie Bosco, Betty Gienow, Theldonna Shannon

15 years of Service—Janet Martin, Kathy McKay-Fontaine, Cathy Roy

Retirees—Louise Montgomery, Dennis McMullen

Locations

Victoria Avenue Library
4848 Victoria Avenue
Niagara Falls, ON L2E 4C5
905-356-8080

Community Centre Branch
7150 Montrose Road
Niagara Falls, ON L2H 3N3
905-371-1200

Stamford Centre Branch
3643 Portage Rd N
Niagara Falls, ON L2J 2K8
905-357-0410

Chippawa Branch
3763 Main Street
Niagara Falls, ON L2G 6B3
905-295-4391

Annual Report



2013

Highlights

2013 was a year of new beginnings and transitions. With the addition of new technologies and services now being offered; eBooks, OverDrive and Zinio digital magazines, new programs for our patrons and staff were developed to provide support to maximize use of the new products. With the variety of new tablets and devices on the market and constant upgrades there is a continuous relearning aspect. Basic computer sessions remain popular too.

Community Partnerships is an area we are interested in expanding. It makes sense for all agencies to work together to provide maximum outcomes, and avoid duplication of service. This year we offered an outreach Book club to the Coronation Centre. Another project with the Welland Heritage Council provided for a Women's Entrepreneurial Program for Newcomers over 8 weeks offered from our library space at the Victoria Avenue Library.

Adult Programming has been expanded this year with a number of new offerings. A New Orleans in Niagara Jazz evening in February featuring local musicians Juliet Dunn and Peter Shea attracted a good crowd, who were reluctant to leave at the end of the evening.

The Niagara Falls Library Board has established a Book Prize to be presented to graduating students who show literary talent. This year's book was "The Day the Falls stood still" by local author Cathy Buchanan was presented to the recipients by Board members.

The Library gratefully accepted two major donations in 2013: from Donald Tufts, a long time library patron and from the Niagara District Art Association

The Library recognizes all who made donations to the Tree of Knowledge in 2013: L. Holden, M. Hruby, G. DiBiasi, Chippawa Lioness Club, E Kemp, P Baillie, A Porteus and all the many other generous supporters.

Typical Week—2013

People entering the library	10,628
Electronic visits	115,322
Total circulation (includes E resources)	14,482
Reference Questions	1,691
Internet sessions	3,225
Wireless sessions	1,860

Annual Activities & Resources

Active Borrowers	50,168
Circulation (materials borrowed)	702,492
Interlibrary Loans -items borrowed	3,030
-items lent	4,371
Program attendance	25,175
Internet sessions	115,914
Website visits	6,590,215

Financial Summary (subject to audit)

Revenue	(dollars)	Expenditures	(dollars)
Municipal operating funds	3,872,739	Salaries & benefits	2,973,439
Municipal debentures	68,801	Library Materials	308,891
Provincial grant	157,058	General expenses	312,366
Special Project Grants	4,960	Maintenance & utilities	350,052
Receipts	146,210	Transfer to special reserves	200,933
Donations	135,275	Transfer to Capital	239,361
	<u>4,385,042</u>		<u>4,385,042</u>

The Library is funded by the City of Niagara Falls and the Ontario Ministry of Culture

Mission Statement

To be an informational, educational, cultural and recreational resource valued by the Niagara Falls community as a vital asset enhancing the quality of life by providing free and equitable access to information.